People Working Well

Supporting Staff Resilience

Leadership Checklist

Safety Huddle Employer Resource

Policy & Structure Review

- □ Flexible scheduling policies in place
- Realistic caseload guidelines established
- Clear after-hours boundaries defined
- Protected supervision time scheduled regularly
- □ Crisis response protocols documented
- Professional development pathways outlined

Support Systems

- □ Peer support program active
- D Professional supervision available
- □ Crisis debriefing process clear
- External resources identified
- Coverage system for staff breaks
- Professional development opportunities accessible

Team Culture

- □ Regular celebration of successes
- Open discussion of challenges
- □ Collaborative problem-solving
- Trauma-informed practices for supervision and team interactions
- □ Clear communication channels
- □ Feedback mechanisms in place

Assessment & Adaptation

- □ Staff wellbeing surveys conducted
- Workload metrics tracked
- Exit interview insights reviewed
- Feedback acted upon
- Policies regularly updated
- □ Team input incorporated

Red Flags to Monitor

- □ Increased overtime
- □ Rising sick leave
- Supervision postponements
- Missed breaks
- □ Team conflict
- Decreased engagement

Regular Practice

Daily

- □ Model work-life boundaries
- □ Take visible breaks
- □ Acknowledge team efforts
- □ Respond promptly to urgent staff concerns

Weekly

- □ Individual check-ins with direct reports
- □ Review workload distribution
- □ Monitor crisis incident reports
- □ Enable peer support time

Monthly

- □ Team resilience discussions
- □ Review overtime patterns
- □ Update resource accessibility
- □ Assess supervision effectiveness

Remember:

- Review this checklist monthly
- Adapt items to your context
- Share and discuss with your team
- Document actions and outcomes







