

**People
Working
Well**

WEBINAR | MAY 13

Building Trust From Day One: Psychological Safety for Tourism & Hospitality Teams



Are you onboarding new staff faster than guests check in?

In tourism and hospitality, seamless service can't wait—even when your team just met. This webinar helps managers like you establish psychological safety from day one, no matter how packed the schedule or how seasonal the crew.

Why Attend?

Join Brandy Zimmerman, Workplace Mental Health Strategist and Founder at Thriving Workplaces for this engaging session and discover how to embed trust-building into your existing onboarding—without adding hours to your day. These fast, practical techniques boost retention, reduce training time, and improve guest experiences.

You'll walk away with:

- Micro-strategies that build trust in minutes
- Tools for team cohesion under 24/7 pressure
- Smart ways to track psychological safety—without the paperwork
- Crisis-ready plans for peak season chaos
- Techniques tailored for short-term seasonal hires

Stop choosing between speed and staff wellbeing and turn your onboarding into a strategic win for service, team spirit, and guest satisfaction.

REGISTER NOW at PeopleWorkingWellBC.ca/events



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